

**Abby Kaiser-Silverman
Ten Broadmoor Road
Scarsdale, New York 10583**

A.F. & Sons
Mr. Gregg Phillipone
175 Glendale Rd.
Scarsdale, New York 10583

Dear Gregg,

Rick and I want to thank you and all your employees and subcontractors for making a rather challenging project seem so easy and enjoyable. You were a true professional and gentleman every step of the process.

No one thought we could accomplish what we did in a four-month period. However, your team was here every day, including Saturdays, without fail or complaint. I never had to worry about your carpenters or any of your subcontractors showing up when scheduled. Your carpenters and subcontractors were all first class and did a great job with each of their areas of expertise. After hearing so many war stories, this dedication to our job was a great relief. Your guys were always eager to assist me and address any of my questions.


Your attention to my concerns and my need to know every detail has been appreciated. I know I wasn't the easiest to work with but you always had a smile for me.

I most appreciated your trust in me to keep my word and be fair and you doing the same in return. You were always fair, honest, and direct and I respect the way you do business.

I would highly recommend your services to any prospective clients and it would be my pleasure to serve as a reference going forward.

We love the home you built for us and will always be grateful.

With warmest regards,

A handwritten signature in cursive script that reads "Abby Kaiser-Silverman". The signature is written in black ink and is positioned above the printed name.

Abby Kaiser-Silverman