

May 11, 2005

To Whom It May Concern:

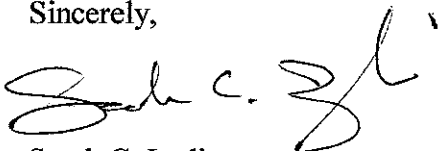
It was a privilege to work with A.F. & Sons when we renovated our house last summer. We made many changes including taking down walls and adding windows as well as putting a dormer on the front of our house. I found Greg Phillipone and his co-workers to be courteous, competent, hard-working and eager to please. Greg's professionalism and interest in doing the best job possible made him a pleasure to work with and the responsiveness of the rest of his team was remarkable. When mistakes were made (which was rarely), Greg was always ready to take responsibility and correct the error without ever asking for additional money to cover the cost. At one point, we received a window which was not the correct size (not Greg's mistake). We came up with a solution that would avoid an exchange and when I asked Greg what he thought, he was supportive but he made it clear that his number one priority was our satisfaction and if we were not completely happy, he would be more than willing to correct the mistake and reorder the window.

Greg's bid and contract negotiation were excellent. He was very clear about what would be included and what would not be included, which made the whole process fairly simple and quite organized. Whenever a change was made, he would send us a Change Order with the work to be done and a price so no work commenced without our being well aware of the additional cost. His office staff was responsive and polite and always willing to go over questions on payments and deposits. I have a perfect record of all of our transactions due to their superior bookkeeping. They never requested payments for work not completed and adhered to the payment schedule and charges set out at the beginning of the job.

A.F. & Sons also completed the job in the time allotted with very few delays so we did not find ourselves unable to live our lives based on construction that was late being completed. There was no damage to our belongings that we left in the house, the workers were very careful to clean up after themselves and to avoid any more disruption than necessary. During the process, whenever I had a question or problem, Greg or one of his people would come over promptly to deal with whatever the issue was. All of the sub-contractors that Greg recommended were excellent and responsive as well -- we used many of his subs and had positive experiences with all of them.

Because many people have had negative experiences with construction projects and contractors, I expected the whole process to be quite difficult, so I was amazed and pleased that our experience was completely the opposite. The professionalism of A.F. & Sons was consistent throughout the process. I cannot recommend A.F. & Sons highly enough for any project contemplated and I emphasize again what a pleasure it was to work with such a competent and hard-working group of people.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sarah C. Inglis', written in a cursive style.

Sarah C. Inglis